



## Consumer Portal Login Instructions

Discovery Benefits offers the ability for consumers to manage their benefit account(s) online. To create your account online go to [www.discoverybenefits.com](http://www.discoverybenefits.com). Click the orange Login button and then select Participant Login-Reimbursement Account toward the middle of the screen.

### Participant Login

- > [Participant Login - Reimbursement Account](#)
  - > Flexible Spending Accounts (FSA)
  - > Health Savings Accounts (HSA)
  - > Health Reimbursement Arrangements (HRA)
- > [Participant Login - Transportation WiredCommute](#)
- > [COBRA - Qualified Beneficiary Login](#)
- > [Special Plan Member Login](#)

Select Create your new username and password and then complete the New User Identification 3 Step Process. Select Next.


### Login to your account

Username:

Password:

**Can't login?**  
[I forgot my username](#)  
[I forgot my password](#)

**New user?**  
[Create your new username and password](#)



### New User: User Identification (Step 1 of 3)

Complete the information below.

\*First Name:

\*Last Name:

\*Zip Code:   
Please enter your 5 digit zip code.

\*SSN or Employee ID: SSN:  -  -   
Employee ID:

\* Required field

A temporary username will auto-populate (example below), double click on the auto-populated username to personalize it.

### New User: Change Username and Password (Step 2 of 3)

Change your username and password.

\*Username:   
Enter the username that you would like to change your current username to. Your username may contain alphanumeric characters and any of the following special characters: period (.), at sign (@), underscore (\_), and dash (-).

\*New Password:   
Enter the password that you would like to change your current password to. Your password must contain 6-10 characters and contain at least one number. The letters contained within your password are case sensitive. Example: abcdef2

\*Confirm Password:   
Re-enter your new password for verification.

\* Required field

Keep record of your personalized username and password as we do not store this information. Select Next.

Complete (Step 3 of 3) by answering at least five security questions and select Submit. Note: security question answers are case sensitive. You will be asked three of these questions when completing certain functions within the consumer portal.

[www.DiscoveryBenefits.com](http://www.DiscoveryBenefits.com)

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