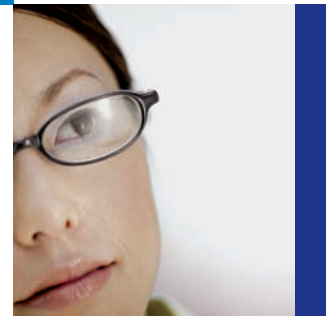


# HumanaVision

## how it works

1. The HumanaVision brochure tells you about the plan's benefits. You will receive an ID card in the mail.
2. Before scheduling an appointment for eye care, look at the list of network doctors in your area. Select a doctor from the list and call for an appointment.
3. Identify yourself as a HumanaVision member and give your doctor your name, the patient's name, your member number and policy number.
4. The doctor will schedule your appointment and verify your eligibility and benefits before your visit.
5. Show your ID card. You will pay any copayments and/or the cost of any upgrades at that time.
6. The doctor provides you with a complete eye exam, and when necessary, orders prescribed eyeglasses or contact lenses from a HumanaVision approved lab. The doctor also verifies their accuracy and fits them on you.
7. HumanaVision pays the doctor directly for his or her professional services.



It is that easy.

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